

Service bulletin # H/K9905 July 1999

Warranty labor rate: MINOR repair

To: All harman/kardon Service Centers

Models: AVR10, HK3250

Subject: Dead unit, No display

In the event you receive an AVR10 or HK3250 Audio/Video receiver with the complaint “unit is dead, no display or output”, follow the test and repair procedure as outlined below:

- 1) Connect power cord to an AC outlet, and press the power button on front panel. If indicator lights on the front panel do not turn on, unplug the unit.
- 2) Remove top cover. Check AC main fuse F701; if blown, replace and test unit:
AVR10 F701 2.5A slow blow (h/k part# 5508302535)
HK3250 F701 3.15A slow blow (h/k part# 5508302735)
- 3) If F701 is not blown, replace IC101, the LC7821 FUNCTION SELECTOR IC, (h/k part# 5654-LC7821). IC101 (30 pin DIP) is located in the right rear corner of the MAIN PCB when viewed from the top. To replace IC101, remove bottom cover (14 screws including 4 in the bottom edge of the front panel).
- 4) Replace both covers and test unit.