

Service bulletin # H/K9709 Dec. 1997

To: All harman/kardon Service Centers

Models: Signature 2.0 Processor/Tuner

Subject: Turn on/ turn off "thump"

In the event you receive a Signature 2.0 that is being used with a power amplifier other than the Signature 2.1 which exhibits a "thump" when the unit is turned ON or OFF:

When a power amplifier *other than the Signature Series 2.1* is used with the Signature Series 2.0 Processor/Tuner, you may experience a mild turn-on or turn-off "thump". The Signature 2.1 power amplifier has a delay circuit that prevents this from happening.

There was a running change made by the factory that will prevent this symptom using *any* power amplifier. The change was made starting with the serial numbers listed below:

Model	Serial number 120V	Serial number 230V	Status	Action
Signature 2.0	GT0003-01001 to GT0003-02162	GT0006-01001 to GT0006-01157	Mild turn-on or turn-off "thump" when not using 2.1	Call for factory replacement of unit under warranty
Signature 2.0	GT0003-02163 and above	GT0006-01158 and above	Factory Installed Modification	NONE REQUIRED

To replace a unit under these conditions, please contact harman/kardon to obtain a unit for exchange in the latest serial number range listed above.