



Service Bulletin

No. : MZ09-027

Date: May 18, 2009

Model: AV8003

Subject: Software Update Information

*** This Service Bulletin is only for service information with following minor improvement, and is not call for requiring the rework to be applied to stock units.**

Symptom: The sound is muted sometime when specific Player is connected in HDMI, and it returns to normal playback from the fast-forwarding playback with the sound. (The sound is muted when the program recorded with AAC (DolbyDigital etc.) by the Panasonic BD recorder DIGA(DMR-BW750),and it returns to normal playback from the fast-forwarding playback with the sound.)

Solution: The MAIN CPU SOFTWARE will be updated. The new version number after the correction will be **[V090507 1]**.

The update software to be used is 00M46CW499A08.zip. The write data file name: "av8003_rom_0905071.mot"

The update procedure must be executed after the software (FDT) is downloaded. Please refer to the attached procedure manual "Update AV8003 MAIN CPU's software procedure by FDT" (Note: the procedure is different from that which is given in the Service Manual.)

Parts:

Ref#	Description	Part Number
NA	av8003_rom_0905071.mot	00M46CW499A08.zip

Serial Number Range:

"MZ08xxxxxxxxxx (Service Code **08**) and earlier

"MZ09xxxxxxxxxx (Service Code **09**)" and later: corrected on mass production lines.

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