



## **Service Bulletin**

**No. :** MZ03-002

**Date:** December 5, 2006

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**Model:** CC3000/CC4000

**Subject:** Tray open problem

**Symptom:** The CD carrousel tray of will not open

### **Solution:**

1. Tray cannot be opened because the driving pulley was not tight-fitted to the motor shaft.

To resolve Reason #1: Replace the pulley + motor assembly. Note: This problem can only occur in sets listed in the serial number range mentioned below.

CC3000/N3B KY000202013616 to KY000215015456

CC4000/U3B KY000206006839 to KY000206007037

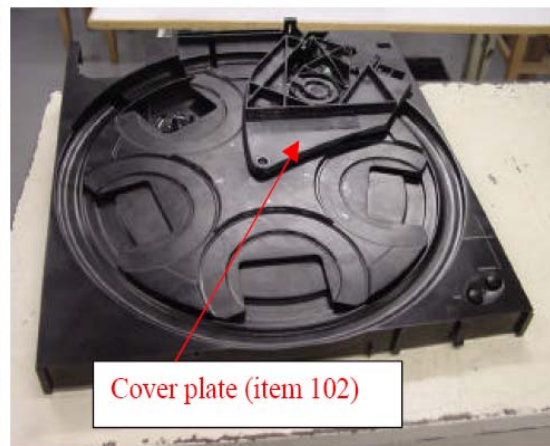
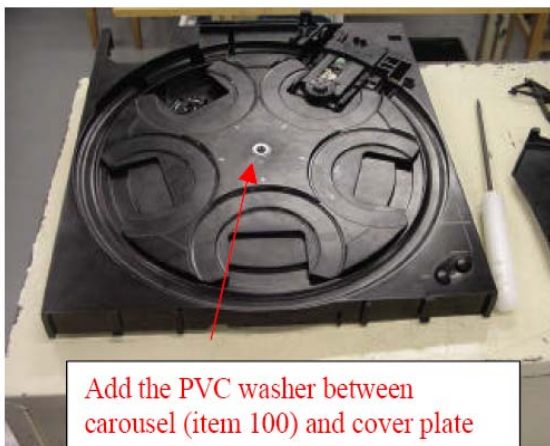
2. Carrousel jamming due to external resistance driving the cam-wheel to shift from original position.

To resolve Reason #2: Add a 0.9 +0/-0.1mm PVC washer between the carrousel and covering plate.(see pictures below)The PVC washer dimension is inner "d" = 8mm and outer "D" = 15mm. (Parts No. 279W012010)

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## Parts:

Ref#	Description	Part Number
NA	Pulley + motor assembly	QP36121562
NA	PVC washer	279W012010

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