SERVICE BULLETIN		Date:	22-Nov-01	Model:	DV12/U1B
		Page:	1/1	REF.NB	MZ01-018
		Subject:			
Circulation:	Application:	Improvement for inoperable the "PAUSE" and "RANDOM" buttons			
x for information customer complaint in case of service	MZ000136040004				
mandatory	MZ000136040050	Int.ref:	:		

[PHENOMENON]

While CD or Video CD is played after closing the tray by pressing "PLAY", "NEXT", "PREV" or each numeric button. The "PAUSE" and "RANDOM" buttons are not worked.

[SOLUTION]

Replace the microprocessor **QF01** with a new one **(MJI Part No. *HS411KT0R).**

[REMARK]

This improvement has been done in the production line after the serial number "MZ000136040051" and later. The serial number is mentioned on the rear panel.