

<b>marantz®</b> <b>SERVICE BULLETIN</b>		Date: 15-May.-2003	Model: DV4300
		Page: 1 / 1	REF.NBR: MZ03-014
Circulation:		Subject:	
Application:		The unit doesn't work pushed ON/ OFF button of the remote controller RC3200.	
x for information customer complaint in case of service mandatory .....		Int.ref:	
See Below			

**[PHENOMENON]**

When ON/ OFF button is pushed by the DVD mode of RC3200, DV4300 doesn't work.  
(The remote controller RC3200 is the accessories of PS9200.)

**[SOLUTION]**

Replace Sub MICRO PROCESSOR ( U501 ) on the MAIN CIRCUIT BOARD.  
The new Version number is C4 or after C4.  
Refer to the DV4300 service manual page31.

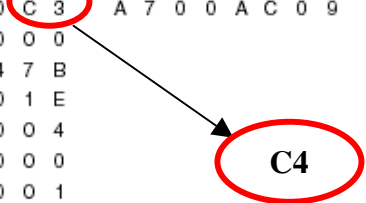
**[NECESSARY PART]**

POS.NO    **U501**        **HU21AWX50R (FLASH: Programmed)**

Refer to service manual 9 page for the for the confirmation process of Version.

Example indicated

	0 0 0 0 0 0 0 2 D V 4 3 0 0
C U S T O M   I D	N   1   U 2 0 2 - 0 0 0 . R O M
M A I N   V E R	0 0 0 0 0 2 0 0                    V F D 2
N A V   V E R	0 2 0 0 0 8 2 5
S U B   V E R	0 0 0 0 0 0 <b>C 3</b> A 7 0 0 A C 0 9
P W D	0 0 0 0 0 0 0 0
C L O C K	0 0 0 0 0 4 7 B
R U M   T I M E	0 0 0 0 0 0 1 E
N - S E T U P	0 0 0 0 0 0 0 4
S - S E T U P	0 0 0 0 0 0 0 0
R E S U L T	0 0 0 0 0 0 0 1



**[REMARKS]**

The countermeasure apply to this claim only.

<b>marantz®</b> <b>SERVICE BULLETIN</b>		Date: 25-Feb.-2004	Model: DV4300
		Page: 1 / 2	REF.NBR: MZ04-016
Circulation:		Subject:	
Application:		By crack of Laser Pickup slide shaft, Pickup stops moving and cannot playback the Disc.	
x for information customer complaint in case of service mandatory .....		See below	
		Int.ref:	

**[REASONS]**

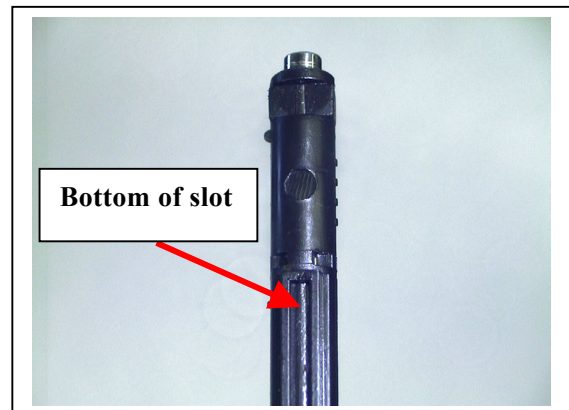
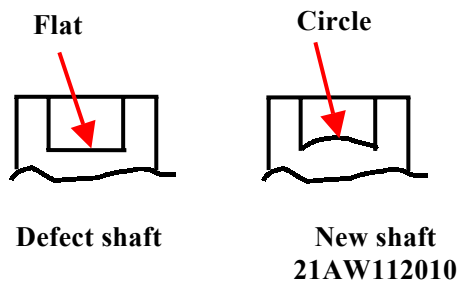
The part defect of the Laser Pickup slide shaft.  
(It occurs only in specific serial number because defective plastic part mixing.)

**[SOLUTION]**

- 1) **Replace the Laser Pickup slide shaft** of Loader Assy.
- 2) **Old Loader Assy Type no. RL-A700 corresponds.**
- 3) New Loader Assy Type no.DSL-710A does not correspond.

As for the details, Please see page 2/2.

Difference of a shaft, the bottom form of slot is different.



**[NECESSARY PART]**

- 1) Part no. **21AW112010** (NEW Laser Pickup slide shaft)
- 2) Part no. **\*G75400000** (FLOIL G754 KANTO KASEI LTD.)

**[REMARKS]**

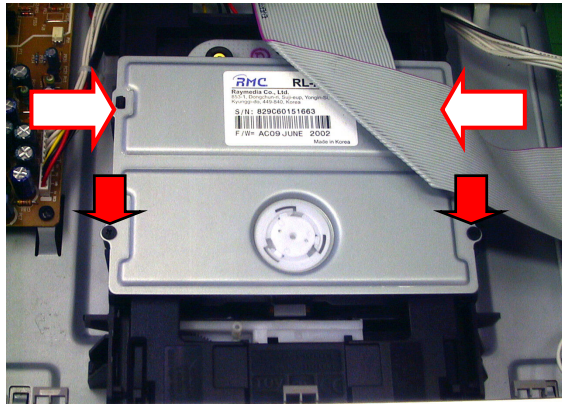
With the Unit which has returned from the customer by repair, the following serial number replace the Laser Pickup slide shaft.

This problem apply to following serial number  
DV4300/U1B MZ000319028601 to MZ000319028650  
DV4300/U1B MZ000326028811 to MZ000326029210  
DV4300/N1G MZ010325029911 to MZ010325030610  
DV4300/N1B MZ010325029211 to MZ010325029910  
DV4300/N1B MZ010327033631 to MZ010327034130

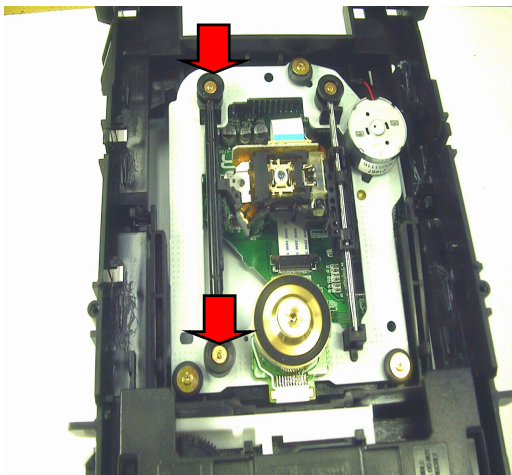
Approved by **S.NAGAO**

Written by

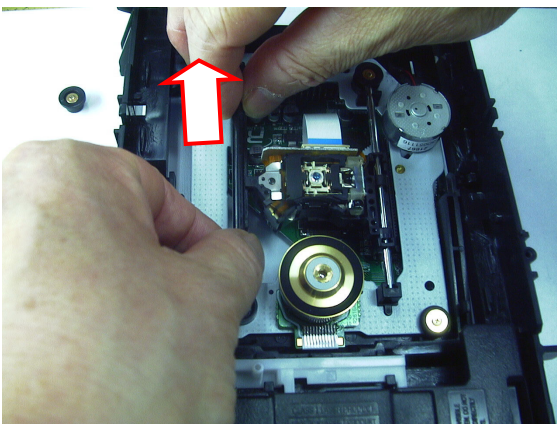
- 1. Open the disc tray.
- 2. Remove 2 screws.
- 3. Push 2 hooks to inside and remove the cover.



- 4. Remove 2 screws and remove plastic ring.



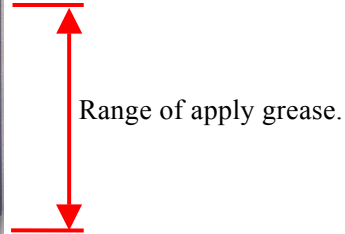
- 5. the Laser Pickup slide shaft is lifted to the upside and remove it



- 6. Grease is applied to the New Laser Pickup slide shaft

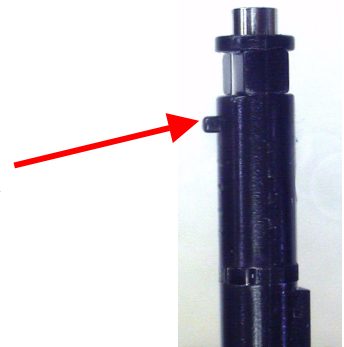
Grease (FLOIL G754) is applied to both sides of shaft.

When Pickup moves, grease is thinly applied so that it may not collect.

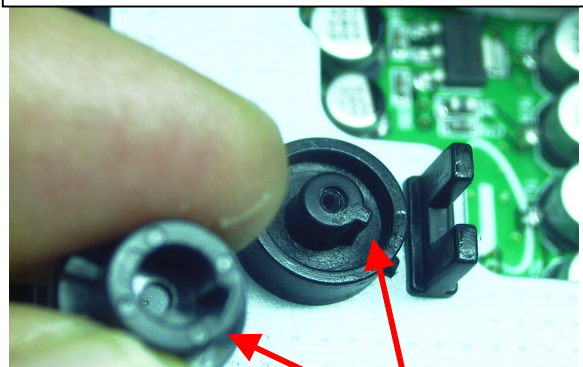


- 7. Attach the New Laser Pickup slide shaft

This projection is the DISC outside.



- 8. Attach Plastic ring and screws



Set projection and a slot

- 9. Attach the cover

- 10. Check method.  
The outermost circumference of the normal Disc can be played.

<b>marantz®</b> <b>SERVICE BULLETIN</b>		Date: 30-June-2003	Model: DV4300
		Page: 1 / 1	REF.NBR: MZ03-027
Circulation:		Subject:	
Application:		FFC and Top Cover short-circuit, and the unit can't be operated.	
x for information customer complaint in case of service mandatory .....	See Below	Int.ref:	

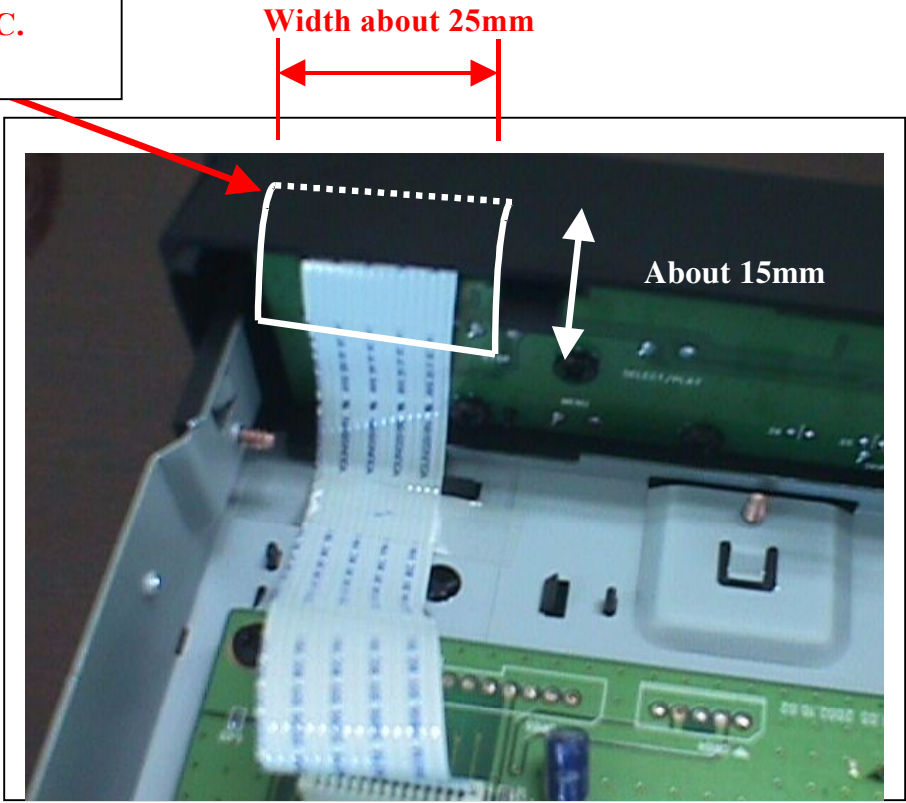
**[PHENOMENON]**

The insulation of Flexible Flat cable can be torn, and it short-circuits with Top cover, then can't be operated. Specially, the insulation of FFC which touches the tip of the Top Cover can be torn.

**[SOLUTION]**

The insulator tape put on FFC.  
Especially, the place where the tip of the Top Cover touches FFC.  
The tape to use is **3M Scotch Filament Tape #895-2-206 or the equivalent.**

**You must put 3M Scotch tape in the point where the tip of the Top cover touches FFC.**



**[REMARKS]**

This improvement has been done in the production the serial no. MZ000303018951 and after.  
(But, Excluded from the serial no.MZ000303019151 to MZ000303019450.)