

marantz® SERVICE BULLETIN		Date: 15-May.-2003	Model: DV7010,DV17,DV18
		Page: 1 / 3	REF.NBR: MZ02-041
Circulation:		Subject:	
Application:		Can not playback DVD disc “ Cell ”	
x for information customer complaint in case of service mandatory		See Below	
		Int.ref:	

[PHENOMENON]

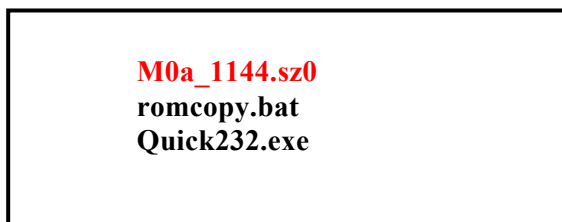
The menu appears, after can not playback.

[SOLUTION]

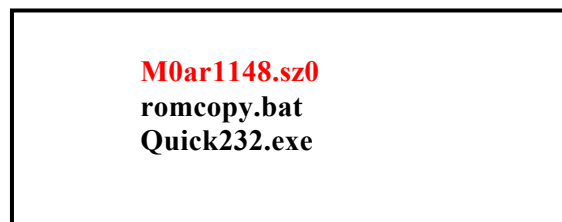
1. Update firmware version to [**Ver.1.144**] for /A1B, /A1G, /N1B, /N1G
File name is “ **Ver1.144_DV17_18A_7010** ”
2. Update firmware version to [**Ver.1.148**] for /C1G, /L1G, /K1G, /S1G.
File name is “ **Ver1.148_DV17_18A_7010** ”

Service tool is DATA UPDATE KIT part no.***DV12S1Jig**.
Up grade the firmware are attached to the E-mail

File name is **Ver1.144_DV17_18A_7010**

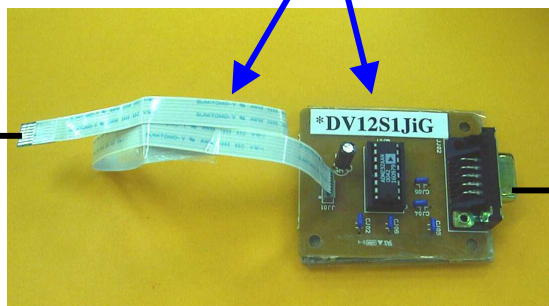


File name is **Ver1.148_DV17_18A_7010**



DATA UPDATE KIT
part no. ***DV12S1Jig**

**DOWN LOAD
CONNECTOR
JV06
PM01 MAIN
BOARD**



**PC serial port 1
(COM1)**

[REMARKS]

The countermeasure apply to this claim only.

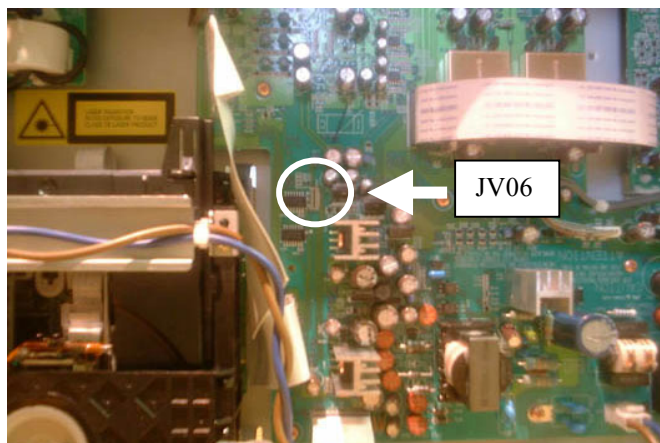
Approved by **S.NAGAO**

Written by

DV7010 / DV18A(DV-18mk2) / DV-17 Firmware Update Procedure

Preparation

1. Copy following files to your PC. Those should be put into 1 folder.
*****.sz0 (Firmware file : ex. M0a_1144.sz0)
romcopy.bat
Quick232.exe
2. Make sure that DVD player is turn off the power switch and Disc hasn't been inserted
3. Open the top lid of the DVD player
4. Connect the straight cable between **PC serial port1 (COM1)** and **DATA UPDATE KIT**
5. Connect **Flat wire** between **DATA UPDATE KIT** and the service connector (**JV06**) of the DVD player .



Writing

6. Open the MS-DOS window.
7. Move the directory which copied the files.
8. Input ' **romcopy *****.sz0** ' (*****.sz0 is firmware file name) and press **Enter** key.
9. **Turn on** the DVD player.

