



Service Bulletin

No. : MZ05-027 **Date:** January 8, 2007

Model: SA1, SA14, SA14ver2

Subject: Windows 2000[®]/XP[®] cannot be used to update the software.

Symptom: If Windows 2000[®]/XP[®] is used for updating software, the Flash ROM boot loader (starting program) will be damaged. The updater software does not support newer versions of the Windows[®] OS.

Solution: 1. The firmware updater is only supported by Windows 95[®] and Windows 98[®] OS'.

Attention: When Windows 2000/XP® is used, The ROM (IC805) boot domain memory is destroyed. Updating becomes impossible again, and operating the set becomes impossible.

2. If OS of PC Windows $2000_{\mbox{\ensuremath{\$}}}$ / XP $_{\mbox{\ensuremath{\$}}}$ is used for updating software and it becomes impossible to operate the unit, it will be necessary to replace IC805 with a new one (see Parts for details) and to update by Windows 95 $_{\mbox{\ensuremath{\$}}}$ / Windows 98 $_{\mbox{\ensuremath{\$}}}$.

3. Updating the Flash ROM is related to Service Bulletin REF.NBR:MZ01-012 (May 10, 2001).

Parts:

Ref#	Description	Part Number
IC805	IC IX1539GE FLASH	*HC106560R
	ROM	

CONFIDENTIALITY NOTICE:

The information contained in this document is intended for the exclusive use by MARANTZ Authorized Service Centers and their employees. This document may contain information that is privileged, confidential and may be protected from disclosure under applicable laws and terms of the MARANTZ Service Agreement. Any distribution, disclosure, dissemination or copying of this document and the information it contains is prohibited. No responsibility will be accepted by MARANTZ for any damage, injury or loss resulting from the misuse of the information contained in this document.