D&M
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marantz®

Service Bulletin
No. : MZ05-027
Date: January 8, 2007

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Model: SA1, SA14, SA14ver2

Subject: Windows 2000® /XP® cannot be used to update the software.

Symptom: If Windows 2000® /XP® is used for updating software, the Flash ROM boot loader (starting program) will be damaged. The updater software does not support newer versions of the Windows® OS.

Solution: 1. The firmware updater is only supported by Windows 95® and Windows 98® OS'.

Attention: When Windows 2000/XP® is used, The ROM (IC805) boot domain memory is destroyed. Updating becomes impossible again, and operating the set becomes impossible.

2. If OS of PC Windows 2000® / XP® is used for updating software and it becomes impossible to operate the unit, it will be necessary to replace IC805 with a new one (see Parts for details) and to update by Windows 95® / Windows 98®.

3. Updating the Flash ROM is related to Service Bulletin REF.NBR:MZ01-012 (May 10, 2001).

Parts:

Ref#	Description	Part Number
IC805	IC IX1539GE FLASH ROM	*HC106560R