D&M
D&M Holdings Inc.
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marantz®

Service Bulletin

No. : MZ07-089
Date: October 2, 2007

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Model: SR4002, SR5002

Subject: Software Update Information.
* This update is for only following minor problem, and not required on all units you service.

Symptom: 1. When the unit is in Service Mode, the serial number is not displayed correctly.
2. When the volume is being controlled, the OSD may display unnecessary letters.

Solution: 1. The microprocessor firmware must be updated. Firstly, please check the current firmware version in reference to "4. SERVICE MODE" in the Service Manual. After the correction, please check the firmware version.
2. Update Firmware and the part number Firmware Ver: SR5002_070823_1.mot
For information on how to rewrite the firmware, please refer to "6. UPDATE FIRMWARE" in the Service Manual.

Parts:

Ref#	Description	Part Number
Firmware	SR5002_070823_1.mot	00M32CW499A02

Check the firmware version. If it is yet to be updated, please perform the latest update.

Firmware Version:

Ref No.	DATE	MAIN	DSP(Flash ROM)
MZ07-089	2007.10.01	V0708231	DSPROM 061208

Serial Number Range:

Model	Servicing necessary	Already updated
SR5002	~MZ0007XX004320	MZ0007XX004321~
SR4002	~MZ0007XX002720	MZ0007XX002721~