

**marantz®**

## **Service Bulletin**

**No. :** MZ08-US01

**Date:** March 5, 2008

**Model:** SR4002, SR5002, SR7002, SR8002

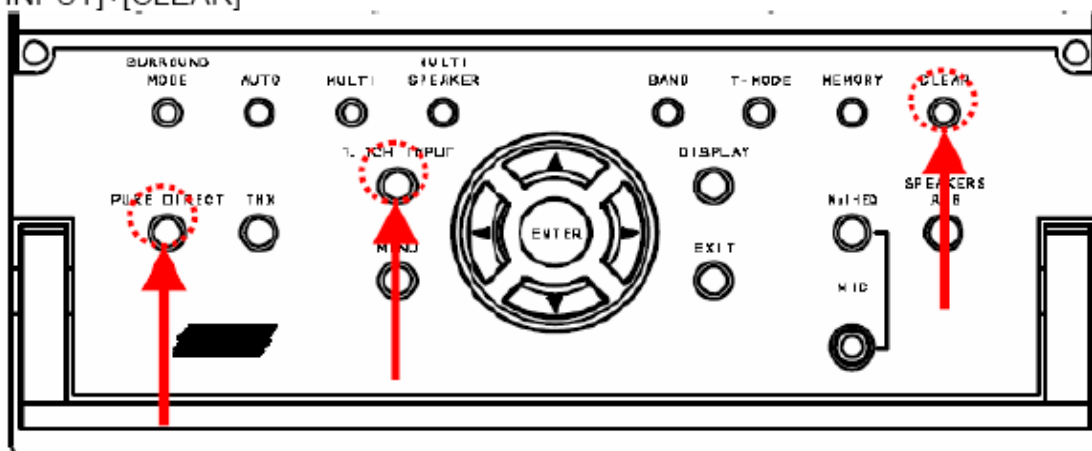
**Subject:** Reset Procedure

**Symptom:** These units have been modified to never be powered ON by any means once they go into standby with the standby led flickering every 125m sec., unless the specialized procedure (\*1) described below is performed.

**Solution:** \*1: If the unit cannot be powered on after being plugged in again (with the STANDBY LED flickering every 125m seconds), the power amp has failed. The unit still can be powered on again through the following method, but it can further damage the power amplifier. Please never let end-users perform this procedure.

### **SR8002, SR7002:**

Can be powered on by "FACTORY KEY" = [PURE DIRECT]+[7.1 CH INPUT]+[CLEAR]

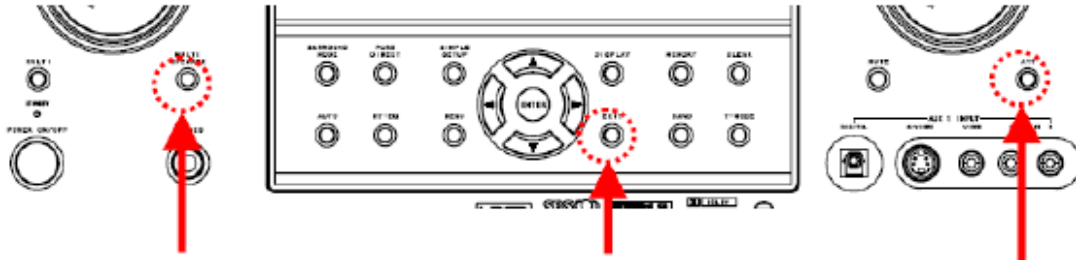


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### **SR5002, SR4002:**

"FACTORY" KEY = SR5001: [MULTI SPEAKER] + [EXIT] + [ATT] SR4001:  
[S.SPEAKER B] + [EXIT] + [ATT] However, this can further damage the POWER  
AMP. Never let end users do this.



### **Serial Number Range:**

All

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