D&M
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Service Bulletin
No. **:** MZ09-017
Date: February 23, 2009

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Model: SR4002, SR5002

Subject: Software Update Information.
* This Service Bulletin is only service information for units with the following minor complaint. This is not call requiring the rework to be applied to stock units.

Symptom: When the unit is connected to an HDMI 1.3 compliant monitor (ex. Samsung TV) via HDMI, no audio or image may emerge from it. Also, the image may not come out at a resolution set by the source device.

Solution: The microprocessor firmware must be updated. Firstly, please check the current firmware version in reference to "4. SERVICE MODE" in the Service Manual. After the correction, please check the indicated firmware version number.
1. Update Firmware and the part number   Firmware Ver:
SR5002_090205_1.mot (For how to rewrite the firmware, please refer to "6. UPDATE FIRMWARE" in the Service Manual.) Part No: **00M32CW499A04**
Check the firmware version. If it is yet to be updated, please perform the latest update.

Firmware Version

Ref No.	MAIN (IC11)
MZ09-017	V090205

Parts:

Ref#	Description	Part Number
NA	SR5002_090205_1.mot	00M32CW499A04