marantz®

Service Bulletin
No. : MZ09-026
Date: May 7, 2009

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Model: SR4003

Subject: Software Update Information.
* This countermeasure is applicable only upon claim from the customer. This Service Bulletin is only service information intended to address the following minor issue, and is not call for a rework to be applied to stock units.

Symptom: When the unit is connected to an HDMI1.3 compliant particular monitor (ex. Samsung TV) via HDMI, no audio or image may emerge from it. Also, the image may not come out at a resolution set by the source device.

Solution: Please update the CPU (Main) firmware.
Before updating, check the current firmware version as outlined in the service manual "4. SERVICE MODE". After the update, check the indicated firmware version number again to verify the update.

1. Update Firmware and the part number   Firmware Ver: **V090316 1** (For how to rewrite the firmware, please refer to "6. UPDATE FIRMWARE" in the Service Manual.)
Check the firmware version. If it is yet to be updated, please perform the latest update.

Parts:

Ref#	Description	Part Number
CPU update	SR4003_090316_1.mot	00M02DW499A01

Serial Number Range: up to MZ00XXXX005480.
MZ00XXXX005481 and later: Modified on mass production lines.

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