



Service Bulletin

No. : MZ09-020

Date: March 13, 2009

Model: SR4023

Subject: Software Update Information. (Tuner Software Improvement)

* This Service Bulletin is only for service information for customers complaining of the following minor symptom. This is not call requiring a rework to be applied to stock units.

Symptom: 1. If the unit is powered off and on (no problem occurs while in Standby) or unplugged and re-plugged after a new channel is selected by remote control while receiving a preset channel, the last setting is not saved and therefore the unit reboots on the previous preset channel.
2. When the unit receives 10-key commands while receiving RDS data, the FL display does not show the number of the channel that is being input into.

Solution: 1. The microprocessor software will need to be updated to correct the minor symptom.

The new version number after the correction is Version: **V090210-1**.

The part number for the update data is: **00M03DW499A03**

2. For the update procedure please refer to the Service Manual on page 4, “**4. UPDATE MICROPROCESSOR SOFTWARE PROCEDURE**”.

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SR4023, SR5023

3. SERVICE MODE

Microprocessor (IC41) and FLD Segment Check Mode.

1. Connect the mains cord into the unit.
2. Press the **POWER ON/STANDBY** button for turn on the unit.
3. Press the **DIMMER, MUTE** and **TUNING/PRESET UP** buttons simultaneously more than 3 seconds.
4. The FL display shows "SERVICE MODE" for 2 seconds then shows the model name.

S	E	R	V	I	C	E		M	O	D	E	
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			S	R	4	0	2	3				
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5. Press the **S.DIRECT** button, the software version of the MAIN CPU (IC41) is displayed in the format below.

V090210 1

V	0	8	0	6	1	2		1	N			
Year			Month		Date		Release No.		Destination			

Serial Number Range:

Applies to **MZ000847002490** and earlier. This improvement has been done in production from serial number **MZ000847002491** and later.

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