

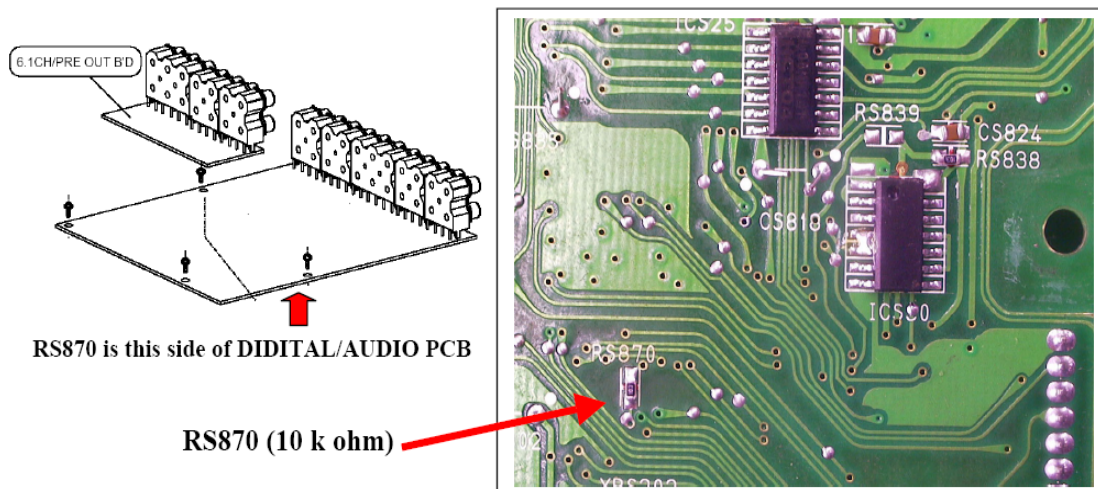
**Model:** SR4300

**Subject:** The power shuts-down suddenly.

**Symptom:** 1. The power suddenly shuts-down and the STANDBY indicator turns off.  
2. No response of the unit even if the POWER button is pressed.  
3. The unit returns to normal operation when connected to the outlet again. Or, when it is left alone for a while, the unit may be returned to normal operation.

**Solution:** Perform the following:

1. Confirm whether RS870 on DIGITAL/AUDIO PCB is a 10 k ohm chip resistor.
2. If the part isn't correct, change it to a 10 k ohm chip resistor.



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**Parts:**

Ref#	Description	Part Number
RS870	10 k ohm Chip resistor	NN05103610

**Serial Number Range:**

The countermeasure applies to this claim only. This problem applies to the week code number MZ000331xxxxxx. This solution has already been applied in production after the week code number MZ000332xxxxxx.

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