



Service Bulletin

No. : MZ08-039x

Date: June 18, 2008

Model: SR5002

Subject: Software Update Information

* This Service Bulletin is only for service repair information with following minor problem, and this is not a call for rework and this update need not be applied to stock units.

Symptom: When in MULTI STANDBY, the unit will not accept particular commands (preset UP/DOWN) through either the RC232C or the XM TUNER's remote control. MULTI STANDBY represents the main unit alone being in standby while MULTIROOM is in use.

Solution: 1. CPU (IC11) firmware must be updated. First, please check the current firmware version as outlined in "4. SERVICE MODE" found in the Service Manual. After the update, please check the indicated firmware version number.
2. Update Firmware and the part number Firmware Ver: **SR5002_080521_1.mot** (For how to rewrite the firmware, please refer to "6. UPDATE FIRMWARE" in the Service Manual.) Part No: **00M32CW499A03** Check the firmware version. If it is yet to be updated, please perform the latest update.

Firmware Version History

Ref No.	DATE	MAIN CPU (IC11)	DSP(Flash ROM)
MZ08-039	2008.06.17	V080521_1	DSPROM_061208
MZ07-089	2007.10.01	V070823_1	DSPROM_061208

Details of the modification

Commands to be sent at the time of the MULTI STANDBY mode (MTP:0xx, MTF:0xxxxx, [MULTI A PRESET XM xx]:17 68 [01-60]) are rewritten.

CONFIDENTIALITY NOTICE:

The information contained in this document is intended for the exclusive use by MARANTZ Authorized Service Centers and their employees. This document may contain information that is privileged, confidential and may be protected from disclosure under applicable laws and terms of the MARANTZ Service Agreement. Any distribution, disclosure, dissemination or copying of this document and the information it contains is prohibited. No responsibility will be accepted by MARANTZ for any damage, injury or loss resulting from the misuse of the information contained in this document.