



## **Service Bulletin**

**No. :** MZ09-009

**Date:** February 18, 2009

---

**Model:** SR5003

**Subject:** Software Update Information

\* This Service Bulletin is only for service information with following minor improvement to sets exhibiting the following symptoms. This is not call requiring the rework to be applied to stock units.

**Symptom:** 1. When a Zone A or Zone B remote control command is input to the RC IN or FLASHER IN, the unit enters the ZONE input mode and the MAIN ZONE TV screen displays information about ZONE, which interferes with viewers.

2. When the unit is connected to a Marantz power amp via the RC-5 bus, the power supply sometimes cannot be turned on or off if the remote controller's POWER ON/OFF button is held down for one second or more.

3. On the USB function, IR DISABLE/ENABLE cannot be switched over.

4. The HDCD indicator will not light up when the unit is switched from the function of playing HD-Audio (eg DTS-Master Audio) via HDMI to that of playing HDCD input via SPDIF.

**Solution:** The **MAIN CPU SOFTWARE** will be updated. The new version number after the correction will be [V0901201].

The updated software to be used is **00M08DW499A02.zip**.

The write data file name: "**sr5003\_090120\_1.rom**"

For the procedure, please refer to Page 16 in the service manual.

### **Serial Number Range:**

"MZ03xxxxxxxxxx (Service Code 03) and earlier

"MZ04xxxxxxxxxx (Service Code 04)" and later: already corrected in production.

---

#### **CONFIDENTIALITY NOTICE:**

The information contained in this document is intended for the exclusive use by MARANTZ Authorized Service Centers and their employees. This document may contain information that is privileged, confidential and may be protected from disclosure under applicable laws and terms of the MARANTZ Service Agreement. Any distribution, disclosure, dissemination or copying of this document and the information it contains is prohibited. No responsibility will be accepted by MARANTZ for any damage, injury or loss resulting from the misuse of the information contained in this document.