



## **Service Bulletin**

**No. :** MZ09-024

**Date:** April 24, 2009

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**Model:** SR5003

**Subject:** Software Update Information

\* This countermeasure is applicable only upon claim from the customer. This Service Bulletin is only service information intended to address the following minor issue, and is not call for a rework to be applied to stock units.

**Symptom:** 1. When the HD AUDIO such as Dolby Digital Plus is being input in RS232C format, the unit responds with '0' to the <@SUR:??> command.  
2. The sound is muted sometime when specific Player is connected in HDMI, and it returns to normal playback from the fast-forwarding playback with the sound.  
(The sound is muted when the program recorded with AAC (Dolby Digital etc.) by the Panasonic BD recorder DIGA (DMR-BW750), and it returns to normal playback from the fast-forwarding playback with the sound.)

**Solution:** The MAIN CPU SOFTWARE will be updated to address the problem. The new version number after the correction will be [V090420 1].

**Parts:**

The update software to be used is 00M07DW499A04.zip.

The write data file name: "sr5003\_090420\_1.rom"

For the procedure, please refer to Page 16 in the service manual.

**Serial Number Range:**

"MZ04xxxxxxxxxx (Service Code 04) and earlier "

MZ05xxxxxxxxxx (Service Code 05)" and later: has been corrected on the production line.

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