



## **Service Bulletin**

**No. :** MZ07-067

**Date:** June 22, 2007

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**Model:** SR5500

**Subject:** Software Update Information.

**Symptom:** Update the software in order to minimize component over dissipation if the power amp fails.

**Solution:** 1. Change the procedure for the protection operation that may be performed while the unit is in operation.

### [BEFORE UPDATE](#)

Originally, the unit was designed to go into STANDBY mode upon detection of an abnormality with the STANDBY LED flickering every 500m sec. it would never be powered on by the standby switch or the remote control, so component over dissipation never occurred. However, if the unit was plugged in again, it could occur before the unit went into standby a few seconds later.

### [AFTER UPDATE](#)

The unit has been modified never to be powered on by any means once it goes into standby with the standby led flickering every 125m sec., unless the specialized procedure (\*1) described below is performed.

**\*1: If the unit cannot be powered on after being plugged in again (with the STANDBY LED flickering every 125m seconds), the power amp has been damaged. The unit still can be powered on again through the following method,**

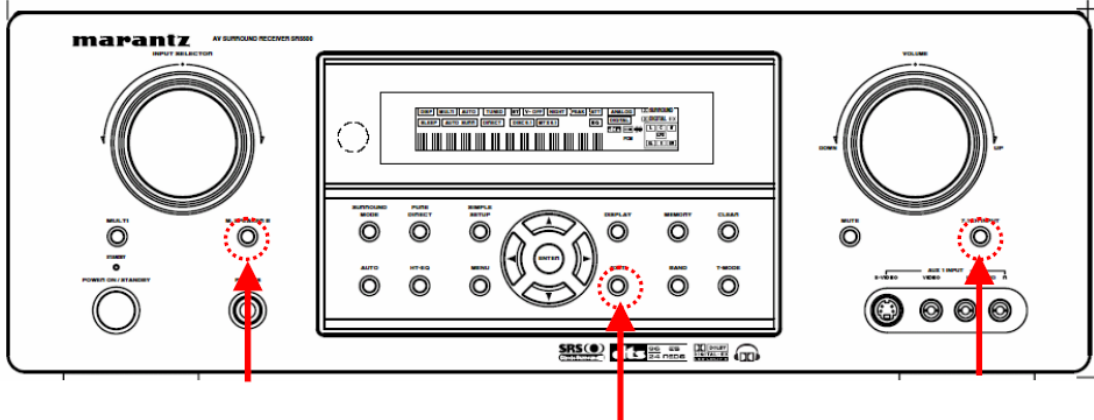
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but it can cause further damage the power amplifier. Please never let end-users perform this procedure.

Can be powered on by “FACTORY” KEY = [7.1CH INPUT] + [EXIT] + [M. SPEAKER B]”



2. Update the MAIN microprocessor firmware. After the update, please refer to the firmware version history.

1) Firstly, please check the version of each software and DSP code. (For the procedure, refer to the Service Manual on Page 6 of the Service Mode.)

3. Update Software and NECESSARY PART Number.

1) Firmware Ver: **SR5500\_070521\_1.mot** (For the procedure, please refer to the Service Manual on Page 9.)

2) NECESSARY PART No: **00M08BW499A02**

Check the firmware version. If it is found to not yet be updated, please perform the latest update.

Ref No	Date	MAIN
MZ07-067	2007.5.21	V070521_1

**Latest**

### Serial Number Range:

Please implement this update to all units returned for repair.

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