



## **Service Bulletin**

**No. :** MZ09-117 **Date:** December 4, 2009

Model: SR6003

Subject: Software Update

Countermeasure is applicable only upon claim from the customer.

**Symptom:** Specific TV (Panasonic TH-PZ800), Source equipment with HDMI terminal (ex. BD/DVD player, etc) and SR6003 are connected with HDMI. When the Deep Color signal is output from the HDMI equipment by 1080p, the picture might be not display it in TV. (There is no problem when the HDMI equipment is the Deep Color signal non-correspondence.)

Model name of specific TVs:

- 1) Panasonic TH-PZ800
- 2) Panasonic LX8/LX80/PX80/PX88/LZ80/LZ85 series
- 3) Panasonic PZ80/PZ85/PZ88/PZ800/PZR900 series
- 4) Panasonic C1/C10/F1/X1/G1/X11/G11/X10/V1/V11/Z1/R1 series

**Solution:** We corrected the printing board and the MICON software so that the unit operates properly.

**MODIFICATION:** The countermeasure of this Service Information is same as MZ09-045.

1) Improvement of the printing board. Please modify the HDMI PWB by attached instruction manual. Sub printing board: 943639008870M (SR6003 Service PWB for Sharp TV).

2) Improvement of the firmware The HDMI CPU SOFTWARE will be updated. The new version number after the correction will be [HDMI MCU h28]. The update software to be used is "00M07DW499B3.zip".

The write data file name: "HDMI\_REPV5\_090826\_h28.mot" For the procedure, please refer to the service manual.

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## Serial Number Range:

All

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