

**marantz**<sup>®</sup>

**Service Bulletin**

**No. :** MZ09-047

**Date:** October 14, 2009

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**Model:** SR6004, SR5004

**Subject:** Correction of the Firmware.

Countermeasure is applicable only upon claim from the customer.

**Symptom:** 1) If the headphone is inserted in the unit while reproducing the HD signal and the cursor is moved on the menu and, the headphone is pulled out from the unit. The channel selection is displayed, and the cursor might not be able to be moved up and down.  
2) When the iPod nano2G is connected with the unit, and selected direct mode to remote mode with the SETUP/MODE button of remote control, the FL display might display "Initializing". (only for SR6004)  
3) The unit is connected with the pioneer BDP-LX52 with HDMI. A pop noise might occur by the time the menu panel is displayed when the tray is opened and DISC is played.

**Solution:** We corrected the firmware so that no malfunction occurs.

**MODIFICATION:** Please refer to page 25 "**8.WRITING AND UPDATE SOFTWARE**" in Service Manual.

**Parts:**

Parts Number of software:

**SR5004MAIN:** 00M26DW499A01.ZIP (Ver. V0908191)

**SR6004MAIN:** 00M27DW499A01.ZIP (Ver. V0908191)

**HDMI** (for both models): 00M27DW499B01.ZIP (Ver. H06)

**USB** (only for SR6004): 00M27DW499D01.ZIP (Ver. USBi0907221)

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**Serial Number Range:**

Please apply the above modification to the production models in the following serial numbers.

Model	Serial Number
SR6004	~ MZ00*****
SR5004	~ MZ00*****

We will apply the above modification to the production models starting from: (MZ01\*\*\*\*\*).

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