



Service Bulletin

No. : MZ10-013 **Date:** June 1, 2010

Model: SR6004

Subject: Correction of the Firmware and modification of HDMI circuit. Countermeasure is applicable only upon claim from the customer.

Symptom: White noise might appear on the TV or the TV might only display a black color when you output an HDMI-1080p signal to the specified TV. The models of the TV's (Japanese models) on which this symptom might occur.

SONY: 2008 production: F1 series, J1 series, M1 series, V1 series 2009 production: J5 series TOSHIBA: 47Z9000, 55ZX9000

Solution: Modification of HDMI circuit.

MODIFICATION:

Change the R599 is on the HDMI PWB from 4.7kohm to 3.6kohm.

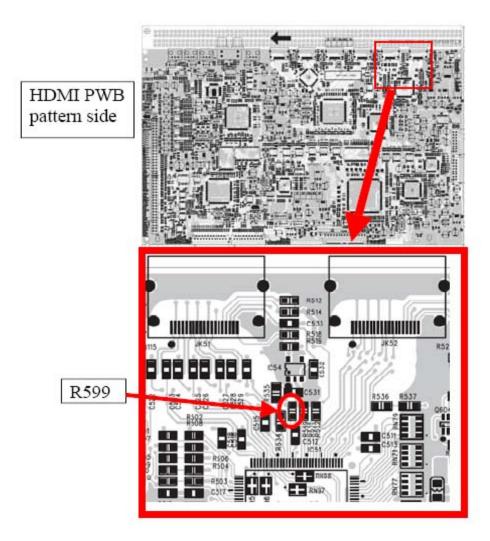
Part Number and Name:

Ref No.	Parts Number	Parts Name	Qty	Remarks
R599	nsp	RM73B362JT	1	Chip Resistor Size 1608
				(1.6mm x 0.8mm),
				3.6kohm +5/-5%,
				1/16W
				Metal glaze thick film

*nsp: <u>no spare parts</u> (We will not supply this resistor so please procure this part yourself.)

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Updating the firmware:

Please refer to page 45~76 "Update Firmware" in Service Manual.

Firmware and version:

HDMI CPU FIRMWARE: SR6004_00M27DW499B02.zip (Ver. i07)

Serial Number Range:

Please apply the above modification to the production models in the following serial numbers.

All models

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