



## **Service Bulletin**

**No. :** MZ11-074

**Date:** July 18, 2011

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**Model:** SR6006

**Subject:** Modification of the Firmware via DPMS  
**Countermeasure is applicable only upon claim from the customer.**

**Symptom:** The problem of not playing Rhapsody occurs until the firmware is improved because Rhapsody changed their server.

**Solution:** When there is an inquiry from the customer regarding Rhapsody, do inform the customer of the update schedule. As for the improvement firmware, it is scheduled to be provided at the end of August 2011. The following message is displayed with GUI in the selection of Rhapsody when updating it to the firmware version from bulletin MZ11-078 (via DPMS).  
**"Rhapsody is temporarily unavailable. A firmware update will be coming soon. Please insure auto update notification is on."**

### **METHOD OF UPDATE via DPMS**

Updating the firmware (Refer to the Instruction Manual.)

Time necessary for update: approximately 5 min.

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SR-5006

|   | Firm      | Ver.     |
|---|-----------|----------|
| 1 | Main      | 00.91    |
| 2 | Main FBL  | 00.19    |
| 3 | Sub       | 10200028 |
| 4 | Sub FBL   | 00.02    |
| 5 | DSP       | 67.22    |
| 6 | Audio PLD | 08.04    |

|    | Firm         | Ver.             |
|----|--------------|------------------|
| 7  | GUI S.Flash  | 10210091         |
| 8  | Ethernet FBL | 090311-bd        |
| 9  | Ethernet SBL | B201103031412-0A |
| 10 | Ethernet IMG | I201107050253    |
|    |              |                  |
|    |              |                  |

Turn on the power source while pressing the **"ZONE SELECT"** and **"STATUS"** buttons at the same time to start the firmware in the version display mode. Press the **"STATUS"** button on the main unit to check the version.

**Serial Number Range:**

Please apply the above modification to the production models in the following serial numbers.

The symptom is not related to the Serial number.

**SCHEDULE OF UPDATING via DPMS**

|   |                   |
|---|-------------------|
| The day when DPMS of this service information was enabled | 14. July 2011     |
| The day when DPMS may be update on the next time          | The end of August |

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