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Service Bulletin

No. : MZ07-011

Date: February 5, 2007

Model: SR7001, SR8001

Subject: Software Update for HDMI issues

Symptom: 1. SR8001 has HDMI 1 and HDMI 2 outputs are switchable by RS232C commands (HDM: 0, 1, 2), or by the remote commands (16 120 00, 16 120 01, 16 120 02).
2. When a Pioneer® DV696AV is connected to the SR7001 or SR8001 with HDMI and plays a disc with the surround mode set to a Pro Logic IIx (Movie or Music or Game) or Circle Surround (Cinema or Music or Mono), no sound is produced out of the surround L/R speakers.
3. No sound may be heard from the surround back speakers even when the Speaker C switch is off.
4. When the OK key on the remote control unit is pressed to display the MAIN MENU, the onscreen display may show 1. INPUT MENU instead of MAIN MENU.

Solution: 1. Update the MAIN and HDMI microprocessor software and DSP codes. First, please check the version of each software and DSP codes in reference to the software versions indicated below.
For the procedure, refer to the Service Manual on Page 10 of Service Mode.
2. Names and part numbers of the software to be updated (SR8001_Main0609261_Hdmi044_Dsp09041.zip)
Contents of the zip file:
1) Firmware Ver.: SR8001_0609261.mot (Refer to the Service Manual on Page 40 for the update procedure.)
2) Firmware Ver.: HDMI_REPV2x06901h44.mot (Refer to the Service Manual on Page 50 for the update procedure.)

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3) Firmware Ver.: pa17_c49_0904_1.upd (Refer to the Service Manual on Page 45 for the procedure.)

If any of the above has not yet been updated, be sure to execute the update procedure as specified.

Parts:

Ref#	Description	Part Number
NA	Firmware Update file	SR8001_Main0609261_Hdmi044_Dsp09041.zip

Serial Number Range:

This update applies to the following serial number.

1) SR7001, SR8001 apply to xx00xxxxxxxxxx and earlier. This improvement has been done in production from serial number xx01xxxxxxxxxx and later.

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