

# D&M

D&M Holdings Inc.

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## marantz®

### Service Bulletin

No. : MZ09-008

Date: February 18, 2009

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**Model:** SR7002, SR8002

**Subject:** Software Update Information

**Symptom:** 1. The HDCD indicator will not light up when the unit is switched from the function of playing HD-Audio (eg. DTS-Master Audio) via HDMI to that of playing HDCD input via SPDIF.  
2. On SR7002N and SR8002N, the “#” character used for RDS will turn into “II”.  
3. When the HDMI connector is slowly inserted with the projector made by Epson etc., HDMI might not be linked.

**Solution:** The MAIN CPU and HDMI CPU software must be updated. First, please check the version of the current firmware in reference to SERVICE MODE of the Service Manual. After performing the update, check the indicated firmware version. For information on how to rewrite the firmware, open the Service Manual and refer to “7. UPDATE FIRMWARE”.

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### Firmware version History

Service Code	REF.NBR.	MAIN CPU	HDMI CPU	DSP CODE
<b>MZ08</b>	<b>MZ09-008</b>	<b>V090121 1</b>	<b>h39</b>	<b>B1 10805081</b> <b>B2 20803131</b>
<b>MZ07</b>	<b>MZ08-038</b>	<b>V080603 1</b>	<b>h38</b>	<b>B1 10805081</b> <b>B2 20803131</b>
<b>MZ06</b>	<b>MZ08-023</b>	<b>V080313 1</b>	<b>h35</b>	<b>B1 10708201</b> <b>B2 20708231</b>
<b>MZ05</b>	-	<b>V080307 1</b>	<b>h34</b>	<b>B1 10708201</b> <b>B2 20708231</b>

**Latest**

Please check the version of the firmware and, if any of the above is found yet to be updated, make sure to perform the latest update.

### Update software and Part no.

- 1) Firmware – Main: sr8002Main090121\_1.mot  
Parts No: 00M36CW499A08 (For how to rewrite, see the Service Manual on Page 21.)
- 2) Firmware – HDMI: HDMI\_REPV3x090122h39.mot  
Parts No: 00M36CW499B06 (For how to rewrite, see the Service Manual on Page 31.)

### **Serial Number Range:**

This problem applies to the following serial number.

- 1) SR7002, SR8002 applies to MZ07xxxxxxxx (Service code 07 and earlier).  
This improvement has been done in production from serial number MZ08xxxxxxxx (Service code 08 and after).

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