



**Service Bulletin**

**No. :** MZ03-022

**Date:** January 19, 2007

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**Model:** SR7300

**Subject:** The output of Subwoofer is delayed.

**Symptom:** When playing the DVD, The output of Subwoofer takes about 10 seconds to change from STOP to PLAY.

**Solution:**

1. Update the CPU (QU01) firmware version to "V030502\_1 "
2. Please refer to the service manual SR7300/SR7300F/PS7300 page 53 for details about "10.UPDATE FIRMWARE" "Download Firmware for CPU (Mode2).
3. Update the firmware. (file name: SR7300\_H8\_030502\_1.zip)

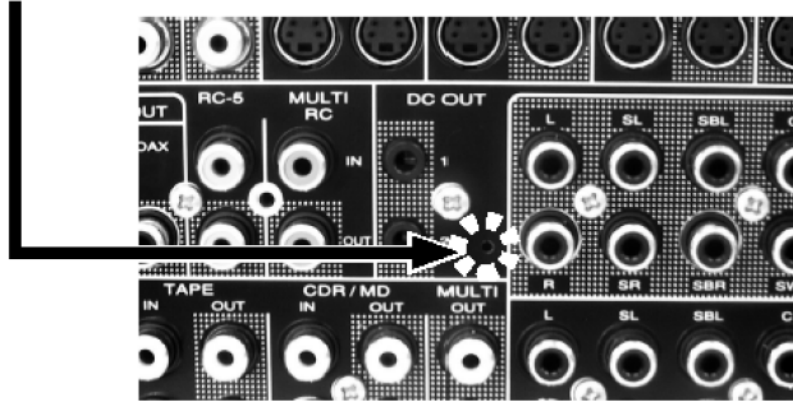
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#### Download Firmware for CPU (Mode 2)

1. Put the "CPU upgrade" folder into anywhere on your PC's hard disc.
2. Connect PC and the unit with the RS-232C cable.
3. Insert a thin rot to the hole and push the switch (SA50) inside to turn on the switch.



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4. Turn on the power of the unit. (Confirm that the stand-by LED lights in green so the unit is in the boot mode.)
5. Launch "H8Download.exe" on PC.
6. Click **other files...** button in the dialog box to specify the file (XXXX.mot) to be upload.
7. Click **Connect** button. If the connection with the H8  $\mu$ -com is successfully made, a dialogue box saying "Success to the H8 micro processor connection" appears. If the connection fails, error message will appear.
8. Click **Send** button to start update.
9. If the firmware is updated successfully, a dialog box saying "Finished the firmware program sending" appears.
10. Click **CLOSE** button to close the application.
11. Disconnect Mains power cord.
12. Turn off the internal switch that has been turned on at step 3.
13. Turn on the unit.

"SR7300\_0305021.mot" is used

## Serial Number Range:

The countermeasure applies only to this type of claim.

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