

marantz® SERVICE BULLETIN		Date: 15-May-2003	Model SR7300
		Page: 1/1	REF.NBR: MZ03-003
Circulation:		Subject:	
Application:		Broken Knob	
x for information customer complaint in case of service mandatory		Int.ref:	
MZxxxxx01xxxx to MZxxxxx13xxxx			

[PHENOMENON]

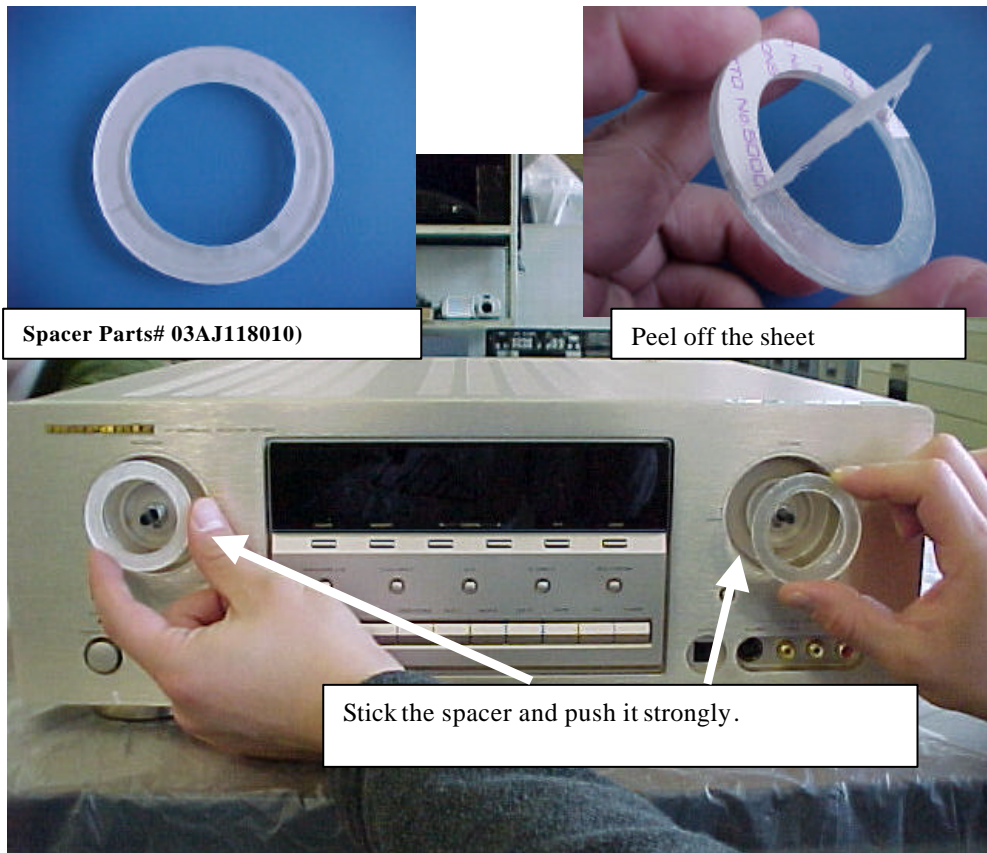
Broken Volume or Selector knob by transportation.

[REASONS]

A clearance between the front panel and knob were a little large and get stress to the volume shaft.

[SOLUTION]

Add the spacer to the front panel as follows.
(Spacer : parts No. 03AJ118010)



[REMARKS]

This improvement has been done in the production line after the LOT number "14" and later (The LOT number is "##" of serial number "MZxxxxxx##xxxx".)

Approved by **H.TAMURA** Written by **K.ONO**

marantz® SERVICE BULLETIN		Date: 15-May-2003	Model SR7300
		Page: 1/2	REF.NBR: MZ03-006
Circulation:		Subject:	
Application:		Improvement of high tone noise	
x for information customer complaint in case of service mandatory		Int.ref:	
ALL			

[PHENOMENON]

High tone noise can be heard a little from speaker.

[SOLUTION]

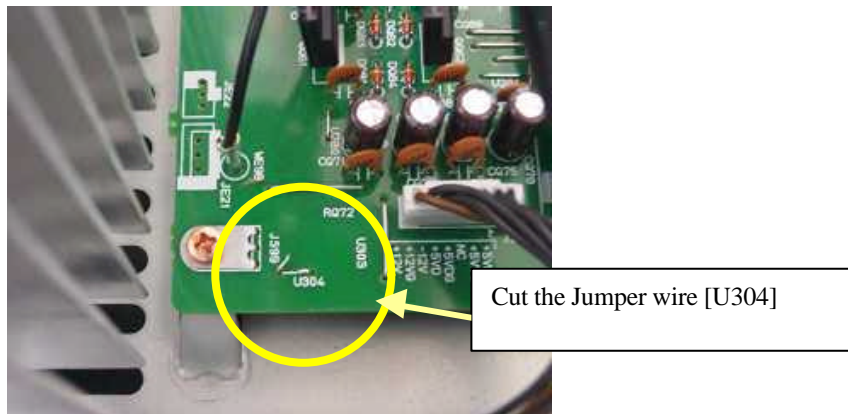
Please apply the modification of **Solution 1** and **Solution 2** to the units Lot 01 to Lot 15.

Please apply the modification of **Solution 2** to the units Lot 16 and after. (**Solution 1** has already applied to the units lot 16 and later.)

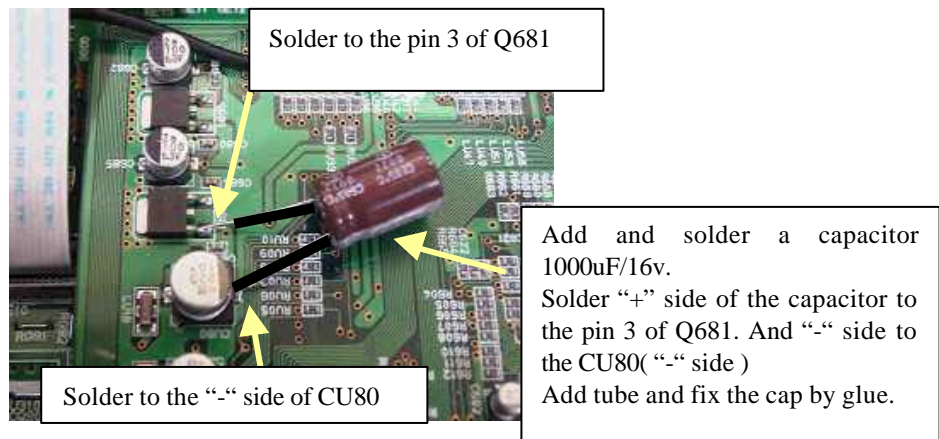
* The lot number is mentioned in the Serial number label on the rear panel.
(ex. MZxxxxxx**01**xxxx : 01 lot)

Solution 1 (For lot 01 to 15)

- 1) Cut a jumper wire [U304] on the PS04 board.



- 2) Add a capacitor < 1000uF/10V : Parts # OA10801020> between the pin 3 of the Q681 and the “-“side of the CU80 as follows.

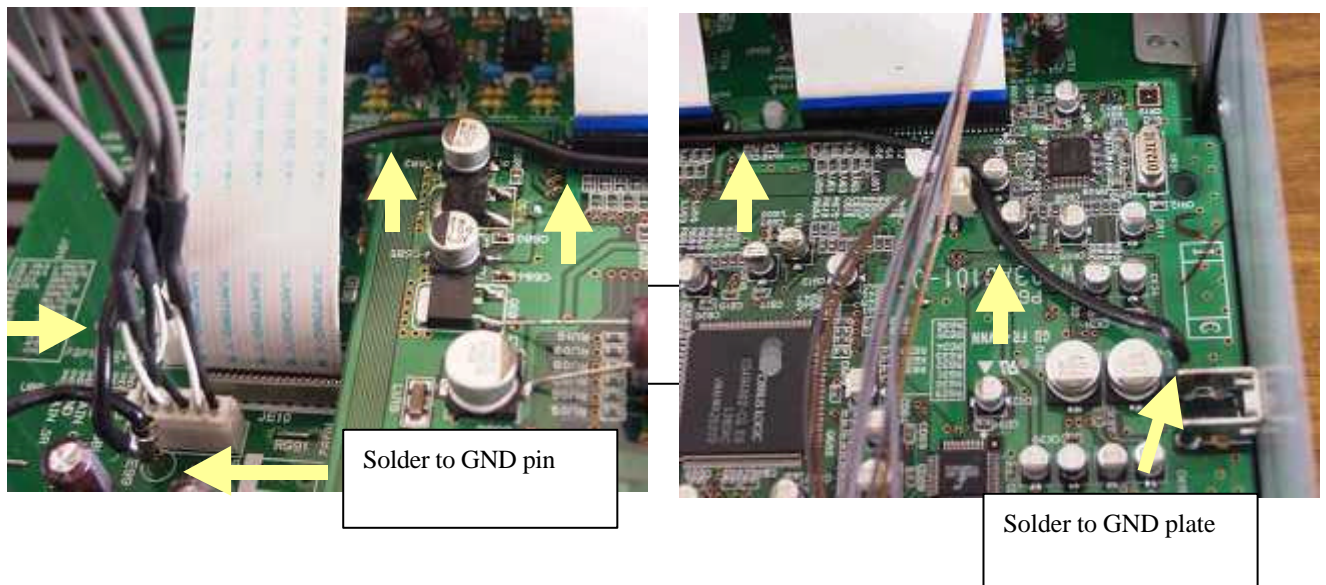
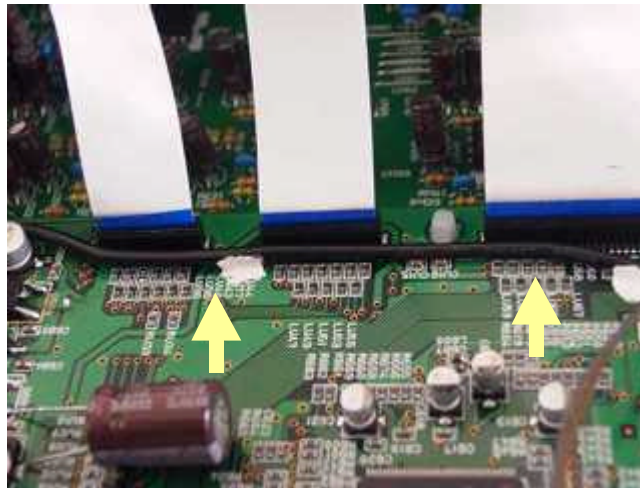


Approved by **H.TAMURA** Written by **K.ONO**

Solution 2 (For all lot)

1) Add a wire (Length approx. 23cm : Wire size #18 or #20) as follows. (GND to GND)

Note: Wiring must be done as following and fixed by glue (burn-resistant type).



marantz® SERVICE BULLETIN		Date: 15-May.-2003	Model: SR7300,SR6300
		Page: 1 / 1	REF.NBR: MZ03-018
Circulation:		Application:	
x for information customer complaint in case of service mandatory		See Below	
		Subject: The problem that the remote controller can't learn other the remote controller .	
		Int.ref:	

[PHENOMENON]

When learning and memorizing the remote control codes used by Set-top Box of Time Warner Inc.,
A part of cursor button can't be learned.

[SOLUTION]

RC7300SR is exchanged for the improvement the remote controller RC7300SRa.

[NECESSARY PART]

Improvement the remote controller part no. **ZK03AJ0012**

(SR6300: old remote controller part no. ZK15AW0010 FACTORY PART NO.8300030010010)
(SR7300: old remote controller part no. ZK03AJ0010)



Model name RC7300SRa

[REMARKS]

The countermeasure apply to this claim only.

This solution has already been applied in the production line after the Lot number "MZxxxxxx27xxxx" and later.

The production of SR6300 has been finished.

Approved by **S.NAGAO**

Written by

marantz® SERVICE BULLETIN		Date: 10-July-2003	Model: SR7300.SR7300F
		Page: 1 / 1	REF.NBR: MZ03-030
Circulation:		Subject:	
Application:		RS232C control is changed to “ new protocol ”.	
x for information customer complaint in case of service mandatory		Int.ref:	
		MZxxxxxx01xxxx to MZxxxxxx16xxxx	

[PHENOMENON]

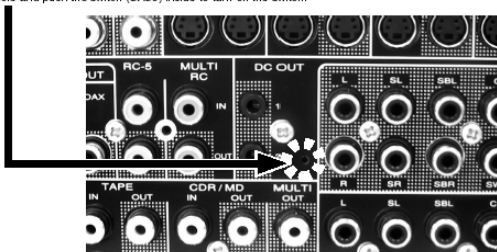
The change of CPU’s software. The specifications of the Set become the same as SR9300.

[SOLUTION]

1. Update the CPU(QU01) firmware version to “ **V030502_1** ”
2. Please refer to the service manual SR7300/SR7300F/PS7300 page53 about details of “10.UPDATE FIRMWARE” “Download Firmware for CPU(Mode2).
3. Update the firmware is attached to the e-mail.(file name: **SR7300_H8_030502_1.zip**)

Download Firmware for CPU (Mode 2)

1. Put the "CPU upgrade" folder into anywhere on your PC's hard disc.
2. Connect PC and the unit with the RS-232C cable.
3. Insert a thin rot to the hole and push the switch (SA50) inside to turn on the switch.



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4. Turn on the power of the unit. (Confirm that the stand-by LED lights in green so the unit is in the boot mode.)
5. Launch "H8Download.exe" on PC.
6. Click **other files...** button in the dialog box to specify the file (XXXXX.mot) to be upload.
7. Click **Connect** button. If the connection with the H8 μ-com is successfully made, a dialogue box saying "Success to the H8 micro processor connection" appears. If the connection fails, error message will appear.
8. Click **Send** button to start update.
9. If the firmware is updated successfully, a dialog box saying "Finished the firmware program sending" appears.
10. Click **CLOSE** button to close the application.
11. Disconnect Mains power cord.
12. Turn off the internal switch that has been turned on at step 3.
13. Turn on the unit.

“ **SR7300_0305021.mot** ”

Attention

This update is the same as REF.NBR: MZ03-022. (Subject: The output of Subwoofer is delayed) Therefore, RS232C control becomes “new protocol” which has been updated of REF.NBR: MZ03-022.

Update software has been sent with MZ03-022 on July 2. Please use it.

marantz® SERVICE BULLETIN		Date: 28-Sep-2003	Model: SR7300/K1G
		Page: 1 / 1	REF.NBR: MZ03-041
Circulation:		Subject:	
Application:		The MAINS CORD changed from AC IN socket type to fixed type. (/K1G version only)	
x for information customer complaint in case of service mandatory	From MZxxxxxxx30xxxx		

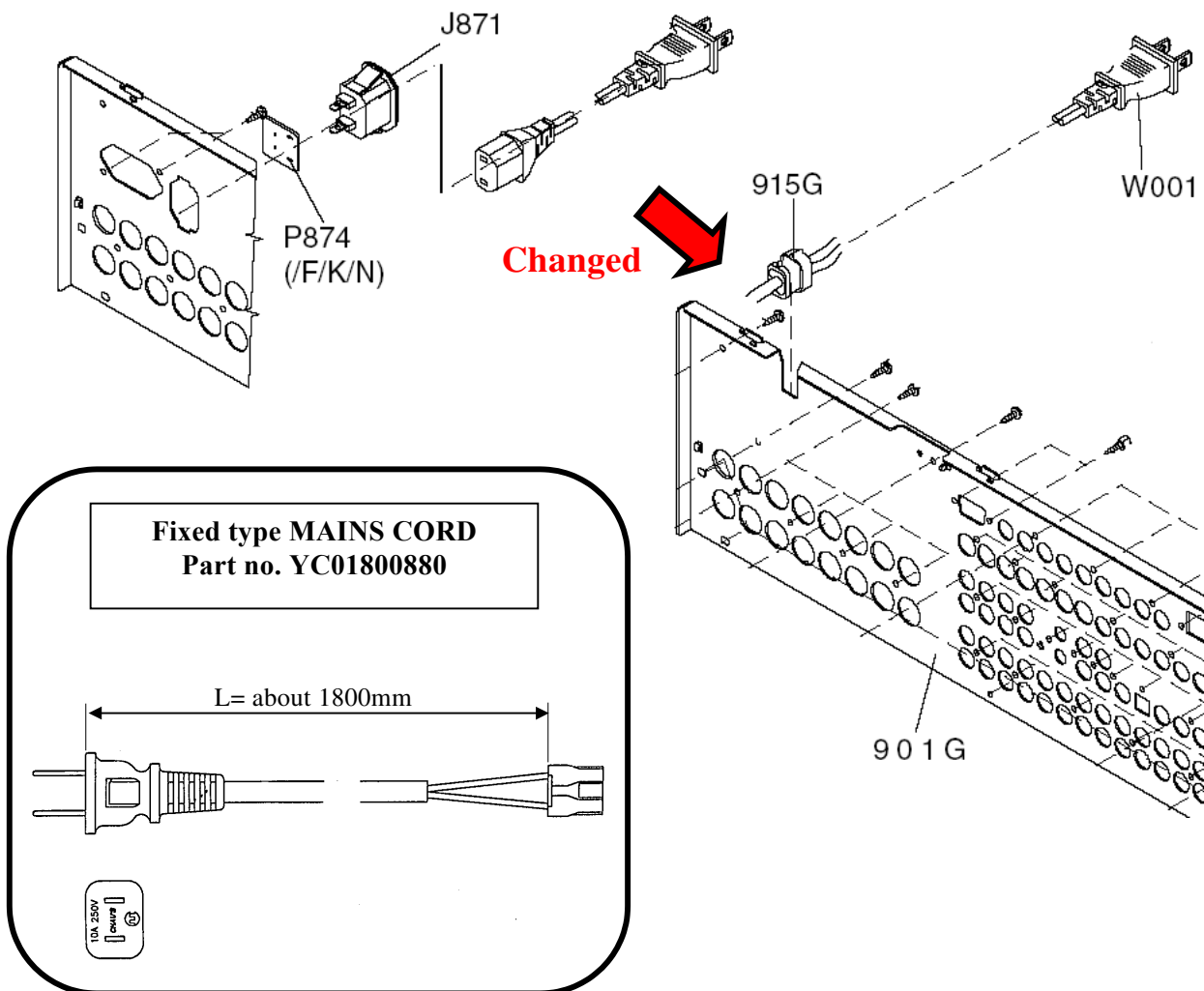
[REASON]

It depends on the Chinese safety standard requirement.

[SOLUTION]

The following parts are changed.

1. MAINS CORD is changed from (Z011) part no. ZC01803090 to (W001) part no. YC01800880 .
2. MAINS CORD BUSH (915G) part no. 450H259010 (NIFCO #2271) is added.
3. REAR PANEL (901G) is changed.(This is not supply of the service spare part)
4. AC IN socket is deleted.



Approved by S.NAGAO

Written by