



Service Bulletin

No. : MZ04-003

Date: December 13, 2006

Model: SR7400

Subject: Sound cuts out (short-time) during Dolby Digital and DTS decoding.

Symptom: 1) When Dolby Digital and DTS decoding, the sound cuts for about 0.5-second. This occurs at random. It doesn't occur in PCM decoding.
2) It occurs when Dolby Digital and DTS are decoded with AUTO MODE.
3) Occurrence timing varies. This phenomenon may occur in a very short time, or it may not occur even if 30 minutes or more passes.

Solution: Remove Capacitor C281 (33pF) located on DSP PCB.

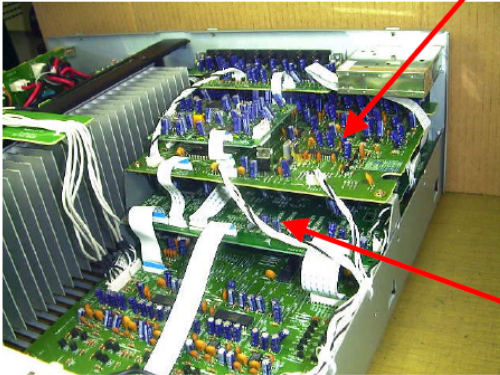
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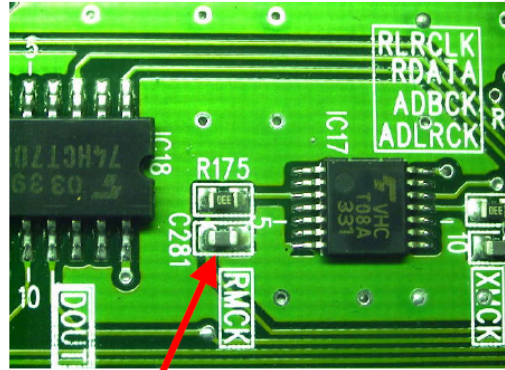
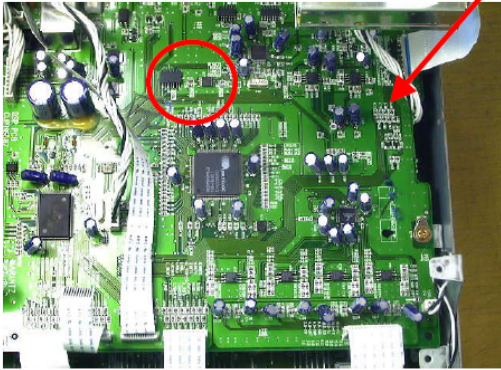
C281 REMOVAL PROCEDURE

- 1) Remove 9 screws of VIDEO PCB from REAR PANEL.
- 2) Remove 2 screws from VIDEO PCB.
- 3) Disconnect the connector and Flexible Flat Cable from VIDEO PCB.
- 4) You can remove VIDEO PCB, then you can see C281.
- 5) Remove C281.

VIDEO PCB



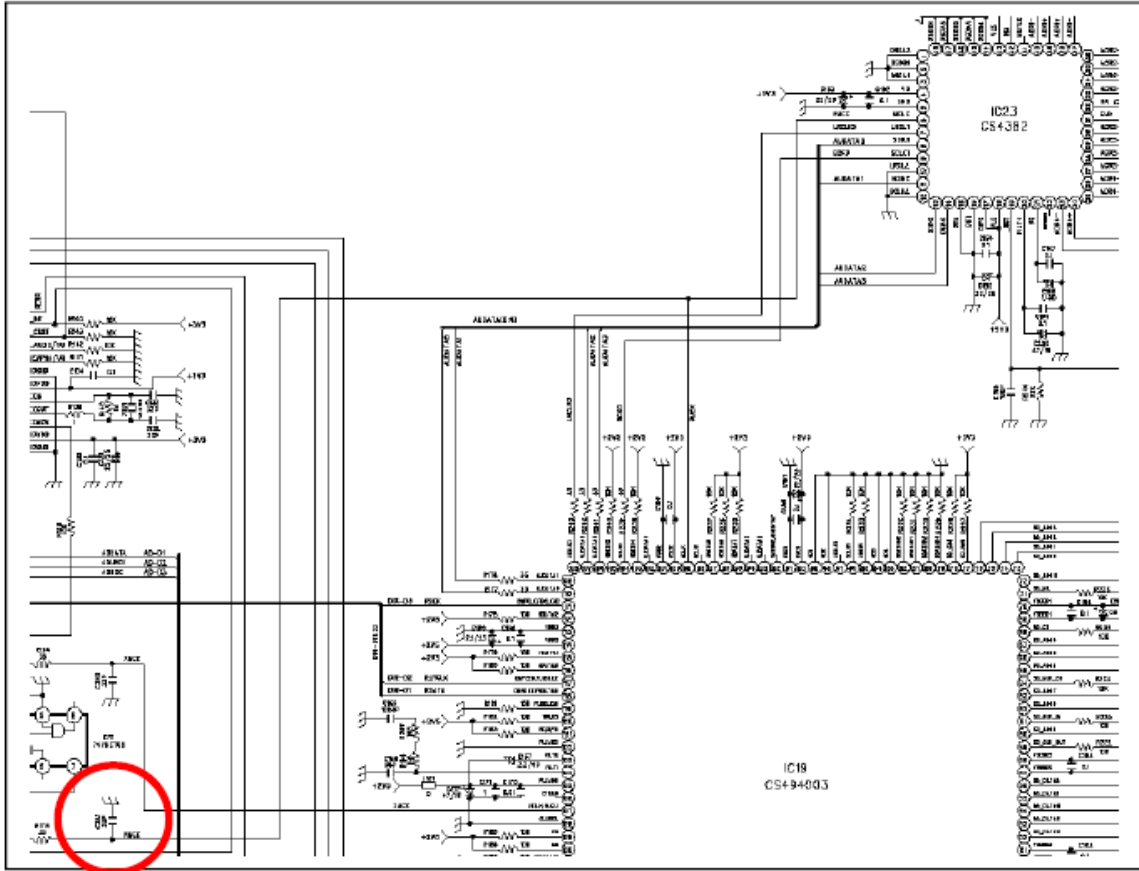
DSP PCB



C281

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Serial Number Range:

This problem applies to the following serial number range.
 SR7400/U1B applies to MZ000345002450.

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