



## Service Bulletin

No. : MZ04-035

Date: March 6, 2007

**Model:** SR8300/SR9300

**Subject:** SETUP sometimes returns to initial setting.

**Symptom:** The problem can occur when doing the following:

1. Enter the SETUP MENU, Set the Speaker level of SURROUND to "+1dB or more". Then, escape from the MENU.
2. The Sound level is set to "negative infinity" from "other than negative infinity" by VOL Knob.
3. Press the POWER switch to turn off and turn on.
4. "Clear memory" is displayed and SETUP sometimes returns to initial setting.

**Solution:** Update the CPU's software version to V0301234.

Note: before updating please check the CPU (QU01) firmware version. It can be confirmed using the "SERVICE PROGRAM", please refer to page 95 of the SR8200/SR9200 Service Manual for the procedure.

1. Turn on the unit, press **DVD. TUNER** and **MULTI ROOM** key simultaneously more than three seconds.  
**Microprocessor (CPU), DSP Version and FLD Segment Check Mode**

Turn the unit into the Factory Mode (See above) first. Each time **DISPLAY** key is pressed or RC-5 code **161500 (Display)** is entered, information shown on the FLD changes in the following order. Software versions of  $\mu$ -com and DSP can be seen and FLD segments can be checked.

1. Model Name is displayed like "SR9200", "SR8200", "PS9200:.
2. Software version of QU01(CPU) is displayed in the following format.

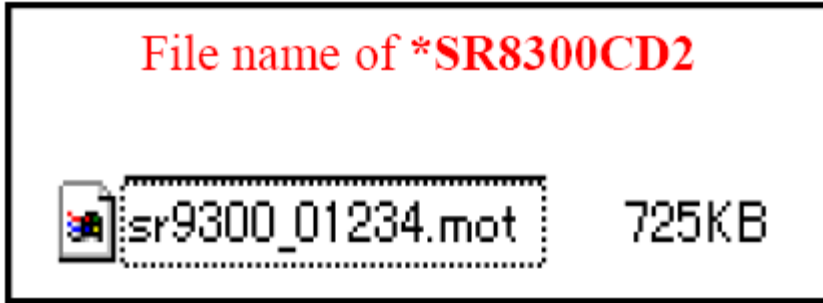
|   |   |   |   |        |         |        |   |   |    |      |  |   |   |
|---|---|---|---|--------|---------|--------|---|---|----|------|--|---|---|
| M | A | I | N | V      | 0       | 0      | 0 | 4 | 2  | 6    |  | 0 | U |
|   |   |   |   | [Year] | [Month] | [Date] |   |   | No | Ver. |  |   |   |

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Please refer to pages 97 and 98 section "9.UPDATE FIRMWARE" in the SR8200/SR9200 service manual for firmware update procedure.



**Parts:**

| Ref# | Description                              | Part Number    |
|------|--|----------------|
| NA   | Sr9300_01234.mot<br>Firmware update file | *SR8300CD2.zip |

**Serial Number Range:**

Update upon customer claim.

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