D&M
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marantz ®

Service Bulletin
No. : MZ05-035
Date: January 4, 2007

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Model: SR9600

Subject: Software Update

Symptom: 1. When using an analog signal input if the Function is changed to a digital input the analog, REC out does not output audio.
2. Status may not be correctly returned via RS232C.
3. When in the same input function. If a 720P/1080i signal is input into component and a Video signal is input into CVBS or S-Video at the same time, the component output may be changed into video out.

Solution: Update the MAIN, SUB, DSP flash and MRAC Microprocessor software.
The new software version contains the following:

MAIN Build004
SUB Build0057
MRAC Build003
DSP CODE 05 03010116

Before updating please check the Microprocessor version. The version can be confirmed through the "SERVICE MODE". Please refer to the Service Manual on page 11 for the procedure.

The contents of "SR9600_Main001_Sub005_MRAC003.zip" file are:

1) 00M11AJ499B04.mot (MAIN AND SUB MICROPROCESSOR).
Please refer to the Service Manual on page 30 for the procedure.

2) 00M11AJ499F05.mot (MAIN AND SUB MICROPROCESSOR).
Please refer to the Service Manual on page 30 for the procedure.

3) 00M11AJ499D03.mot (DSP flash MICROPROCESSOR).
Please refer to the Service Manual on page 44 for the procedure.

4) 00M11AJ499G03.mot (MRAC MICROPROCESSOR).
Please refer to the Service Manual on page 48 for the procedure.

Attention: Don't start the update from the Zip file. Please copy it on your PC first and be sure to unzip the file before using it.

Parts:

Ref#	Description	Part Number
NA	Firmware update	SR9600_Main001_Sub005_MRAC003.zip

Serial Number Range:

This problem applies to the following serial number:
SR9600 applies to xx00xxxxxxxxxx.
Note: This improvement has done from xx02xxxxxxxxxx and later.