

**marantz**<sup>®</sup>

**Service Bulletin**

**No. :** MZ07-075

**Date:** July 20, 2007

---

**Model:** SR9600, SR9600A

**Subject:** Software Update Information

**Symptom:** 1. When the product is connected to a player via HDMI, the product's FLD Ch indicator shows only the frame while the player is playing back Multi PCM 7.1ch signals. Also, the input signal indicator only shows "L" and "R" when MENU is set to AUDIO STATUS. (Improper FLD and OSD or MENU indication)

2. When the product has its HDMI AUDIO set to THROUGH, the image on the monitor is distorted while the player is playing back HDM1.3 Deep Color signals.

**Solution:** Please update the SUB microprocessor firmware. After the update, refer to the firmware version below.

First, please check the version of the firmware and DSP code in reference to the Service mode outlined in the Service Manual on page 11.

1) SR9600: [00M11AJ499F12.zip](#) (284KB) Firmware Ver: [00M11AJ499F12.mot](#)  
NECESSARY Parts No.: [00M11AJ499F12](#)

2) SR9600A: [00M11AJ499Z04.zip](#) (266KB) Firmware Ver.: [00M11AJ499Z04.mot](#)  
NECESSARY Parts No.: [00M11AJ499Z04](#)

---

**CONFIDENTIALITY NOTICE:**

The information contained in this document is intended for the exclusive use by MARANTZ Authorized Service Centers and their employees. This document may contain information that is privileged, confidential and may be protected from disclosure under applicable laws and terms of the MARANTZ Service Agreement. Any distribution, disclosure, dissemination or copying of this document and the information it contains is prohibited. No responsibility will be accepted by MARANTZ for any damage, injury or loss resulting from the misuse of the information contained in this document.

Check the version of each firmware. If it is found not to be updated, please perform the latest update.

**SR9600:**

REF.NBR	Date	Main	Sub	DSP CODE	MRAC	1394 Flash
MZ07-075	2007.07.19	Build007	Build012	05 03010116	Build003	No indication

**SR9600A:**

REF.NBR	Date	Main	Sub	DSP CODE	MRAC	1394 Flash	XM
MZ07-075	2007.07.19	BuildA04	BuildA04	05 03010116	Build003	No indication	BuildA02

**Serial Number Range:**

Please correct every unit returned for service.

---

**CONFIDENTIALITY NOTICE:**

The information contained in this document is intended for the exclusive use by MARANTZ Authorized Service Centers and their employees. This document may contain information that is privileged, confidential and may be protected from disclosure under applicable laws and terms of the MARANTZ Service Agreement. Any distribution, disclosure, dissemination or copying of this document and the information it contains is prohibited. No responsibility will be accepted by MARANTZ for any damage, injury or loss resulting from the misuse of the information contained in this document.