



Service Bulletin

No. : MZ09-133

Date: December 17, 2009

Model: UD8004

Subject: Software update

Countermeasure is applicable only upon claim from the customer.

Symptom: 1) BD-Live of "Harry Potter and the Half-Blood Prince" is not operated properly.
2) The MENU might be not displayed perfectly while playing the Blu-ray Disc "Pure audio experience (D&M Europe produced)" when the Tray is closed and opened.
3) No German text in disc menu of Blu-ray Disc "Underworld".
4) Tray might not operate properly.

Solution: The firmware has been updated to correct the minor problems.

Updating the firmware

Please do not use a Proxy for updating in the Network environment! If the customer uses a Proxy setting the unit won't update the firmware properly.

*For update procedures, please see manual.

*Please do not turn off the Power of the unit during the update operation.

Confirmation of the version:

- 1) Press the "**OPEN/CLOSE**" button and open the Disc Tray.
- 2) Remove the Disc from the Tray.
- 3) Please confirm! "**NO DISC**" on the FL Display.
- 4) While pushing the "**PLAY**" and "**OPEN/CLOSE**" button, turn on the power of unit.
- 5) Plug in AC CORD.
- 6) The indication of "**PLAY**" and "**PAUSE**" will be displayed on FL Display.
- 7) Please confirm! "**NO DISC**" on the FL Display, and wait 10 seconds.

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8) Press the buttons on the remote control in the following order "3", "2", "6" and "5".

9) The version of the firmware will be indicated on the FL Display.

10) The firmware list will also be shown on connected TV (GUI).

11) Push the "UP" button of cursor button, version of the each firmware will be indicated on the FL Display.

	Name	Version
1	Sys	Ver000102
2	B/E	Ver000103
3	F/E	Ver000205
4	SA	Ver000100 or Ver000200

	Name	Version
5	DSP	Ver000100
6	AS	Ver000900
7	NC	Ver I200908260916

Serial Number Range:

Please apply the above modification to the production models in the following serial numbers. (full digits)

*****000001 ~ *****000260

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