
Disc Compatibility

There have been some reported problems with the T550, related to the playability of certain DVD-Video discs. While more than 99% of DVD's will play without any problem, you may find the odd disc that exhibits less than perfect playback behaviour due to its advanced content. This is not unique to NAD, but is common with early DVD players. Newer discs have additional features that may be misinterpreted by the firmware loaded into your T550 at the time of manufacture. Often, stopping and restarting your T550 will correct the problem. This is analogous to "rebooting" your computer, and this is a good analogy because the T550 (like all DVD players) is a computer, albeit one with a singular function.

In the past we have sometimes been able to revise the firmware to improve the playability of more recent problem discs. We have now reached the limit for updates in this particular chip architecture. There are no further improvements that can be made to this player. It is a bit like trying to run Microsoft Windows XP on a Pentium 1 equipped PC, the hardware platform simply cannot keep up with the demands of the newer software.

We are sorry if you are experiencing any problems, and regret that there is no available solution.

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